Ellucian™

ATTACHMENT C-100412-P09
EXTENDED SERVICES

Palo Verde College and Ellucian Inc. ("Ellucian") agree on this _____ day of _____, 2012, that subject to the Ellucian (formerly named Datatel) General Terms and Conditions Agreement separately signed and expressly incorporated by reference herein, Ellucian will provide services (the "Services") to Palo Verde College and Palo Verde College will purchase stated Services during a period of twelve (12) consecutive months (the "Term").

Summary of Proposed Estimated Professional Services		
Service Description	**Consulting Hours**	**Estimated Retail Fee**
REPORTING:		
Business Object Consulting	80	$20,000
Total Estimated Professional Services	**80**	**$20,000**

Notes:
Ellucian staff travel and living expenses are not included, and will be billed as incurred.

Basic Assumptions

- Standard Professional Services policies apply. These can be found at http://clients.datatel.com/education/education/policies.cfm.
- Palo Verde College's project leader will lead this project at the institution site and will be the main point of contact for Ellucian throughout the implementation.
- The Ellucian Project Manager will serve as Palo Verde College's primary point of contact at Ellucian.
- Ellucian's proposed level of effort for this project is based on the information provided thus far. If items found through the Discovery phase vary, any changes or additions to the scope of the mutually agreed upon services will be managed through the Ellucian Project Manager and Palo Verde College's contact.
- Palo Verde College has appropriate technology and application staff to complete the project.
- All work associated with this project will be developed for latest Colleague and Envision Releases.
- The delivery method of each service is assumed to be remote unless explicitly stated as onsite. If Palo Verde College wishes to have additional services performed onsite, they will be responsible for all costs associated to travel as well as additional services fees.

Basic Client Responsibilities

- Palo Verde College will provide Ellucian consultants with access to appropriate software and functionality in compliance with the institution's security and access policies.
- Palo Verde College is required to provide Ellucian access to their servers via Securelink.
- Palo Verde College will identify and provide access to the appropriate staff members to work with the service provider throughout the implementation process.
- Palo Verde College staff will attend training/workshops/consulting engagements when scheduled. Recommended attendees (by function/role) will be defined prior to all training dates.
- Palo Verde College staff will have completed preparation activities prior to all training/workshops/consulting engagements.
- Palo Verde College will identify and provide access actual person/student/faculty/staff records to be used for testing within Palo Verde College's Colleague environments on Palo Verde College's servers

Note: Palo Verde College acknowledges that any software purchased or licensed in this contract may require one or more third party software licenses and that use of such software is subject to the various third party licensing requirements which Palo Verde College has previously accepted. This contract hereby confirms your continued acceptance and compliance with the terms and conditions of Palo Verde College's Ellucian software license(s) and those certain third party license(s).

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- Palo Verde College IT staff will create security classes based on information and guidance provided by the Ellucian consultant.
- Palo Verde College must have all necessary hardware onsite and operational.
- Palo Verde College must have required software installed, other than software to be installed by Ellucian, as specifically scoped herein.
- Palo Verde College will ensure that the software release on their system is up-to-date and all patches released by Ellucian have been loaded into the Live and Test environments as specified for installation and operation
- Palo Verde College will document processes, decisions and end user training materials.
- Palo Verde College will notify Ellucian of any firewall/connection issues that could cause a delay in the delivery of the service.
- Palo Verde College will test all delivered functionality/configurations/set-up in a mutually agreed upon timeline.

Ellucian Standard Service Rate Schedule

Rate Category	Client Retail Rates (US$)
On-site Training:	
Application	$312.50/hr
Technical	$375.00/hr
Instructor Led Training:	
Application/Technical/Technical Administration	$75.00/hr/seat
Application, Technical, Planning or Miscellaneous Consulting	$250.00/hr
Custom Programming	$225.00/hr
Off-Hours Consulting	$375.00/hr

Fees *$20,000*
Sales Tax (please submit a copy of your tax exempt certificate if applicable) ..... *As Incurred*
NET CASH BALANCE DUE AS DELIVERED *$20,000*

Ellucian Inc.		**Palo Verde College**	
By:	Joan B Haynes *Authorized Signature*	**By:**	Kay Ragan *Authorized Signature*
Name:	Joan B. Haynes *Printed*	**Name:**	KAY RAGAN *Printed*
Title:	Director of Contracts Administration	**Title:**	Interim VP
Date:	October 4, 2012	**Date:**	10-8-2012

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