CTE Full Review PALO VERDE COLLEGE

NURSING REPORTING FALL 2016 TO SPRING 2020

1. PURPOSE OF THE PROGRAM

"Palo Verde College provides opportunities for personal and professional growth to a diverse and unique community of learners in an academic environment committed to student success and equity by supporting student achievement of basic skills, certificate, degree, university transfer, and career goals." PVC Mission Statement 02/2019

a. Describe the purpose of program and its mission.

The purpose of the courses and programs included under the umbrella of the Department of Nursing and Allied Health is to prepare students to meet the needs of individuals, including themselves, within an everchanging society. The various courses provide students with the basic education, skills training, professional development opportunities and knowledge to begin or continue their careers in the continually expanding healthcare field. The programs continue to promote creativity, accountability, self-confidence, and development of the total person. The individual courses educate the students to assist individuals and themselves to maintain an optimum level of health throughout the span of a lifetime. The programs also continue to provide the skills and knowledge needed to provide holistic care.

b. How has the program changed in the last two years? In major ways, minor, or no real changes to speak of? Explain.

The changes that have occurred in the Nursing and Allied Health Division are numerous. In addition to accommodating the changes requested by the California Board of Vocational Nurses, a full simulation lab has been incorporated into the Division. The Simulation lab offers state of the art clinical training in a laboratory/classroom setting. This lab offers an opportunity for students to get realistic hands-on training in a learning environment comparable to that in a healthcare setting. Also, the Certified Nursing Assistant program was expanded to add a summer session and a focused section for local high school students. Additionally, and most recently, the department welcomed a new Associate Dean of Nursing in November 2020.

c. How does the program support the College Mission?

The students are required to maintain excellence through study, research, continuing education classes, individual accountability, and commitment to give quality care. The programs prepare some of the students to sit for National and/or State certification examinations. The expected

outcome is that students will be competent in all skills and have the knowledge base to enter the workforce as successful, productive citizens.

2. POPULATION(S) SERVED

- a. Describe the populations served by the program, identifying special populations, if any.
- Persons interested in the field of nursing and or Allied Health
- Individuals working in the healthcare field wishing to move to expand their scope of practice and/or increase their knowledge base and skill level for career advancement
- Individuals needing continuing education courses to maintain licensure and certifications
- Individuals needing to maintain skills competency for their healthcare related jobs

Anyone 18 years of age and over may register for the certificated programs (some require high school graduate or equivalent). There are no students that are excluded from entry as long as they have a GED or High School Diploma.

The community at large benefits from well-trained healthcare professionals. The programs are open to all students, but most students enrolled are interested in health care careers or are already working in the health care field. Those already in the field require continuous education and skills updates to maintain their employment.

b. Describe other populations that should be served by the program and identify plans for serving them in the future.

Anyone interested in the field of healthcare can use these programs as a starting point on a career ladder to move into other areas. In the past, students who wished to advance to become a registered nurse (RN) had to travel or move elsewhere to take advantage of programs offered. Currently, the Associate Dean of Nursing is working to develop the registered nursing curriculum which will be offered at Palo Verde College. This will allow our past and current students to achieve this goal locally.

3. ACCOMPLISHMENTS IN ACHIEVING GOALS

a. Describe progress in achieving each goal outlined in the previous CTE Update, providing evidence documenting such achievements.

1.

Correction of Board of Vocational Nursing and Psychiatric Technicians (BVNPT) deficiencies The BVNPT provided a list of deficiencies that were corrected during the last program review update. The Palo Verde College Vocational Nursing Program was placed on provisional status, which meant that the BVNPT would approve only one class at a time, and there could not be plans in place for any future classes without their approval. That designation has now been updated. As of February 23, 2019, Palo Verde College has Full Approval from the State of California Board of Vocational Nurses and this remains in effect currently. 2.

Maintaining Regulatory Compliance

To be noted, as with many things, changes have occurred with the advent of the pandemic. However, the department maintains ongoing communication with the BVNPT consultant via our Associate Dean of Nursing, which allows the department to remain abreast of any compliance changes that need to be implemented at the Palo Verde campus.

3.

Continuous Improvement of Pass Rates

Pass rates have improved since the last update and meet the current standards of the BVNPT. Higher grading standards were instituted, and the Kaplan Learning System was implemented. Current Palo Verde College pass rates are in the range of 90-100% which exceeds the quarterly pass rate of 79% in August 2020, published by the BVNPT.

Focus remains on a continued standard which meets and exceeds the pass rate published by the BVNPT.

4.

Implementation of the Simulation Lab

The current Associate Dean of Nursing is a certified simulation nurse and will be able to provide valuable leadership in this are for both staff and students. Staff members participated in simulation training in 2019 and 2020. Plans are also in place for future trainings to improve staff skill level.

Licensed Vocational Nurse (LVN) students had the opportunity to participated in some patient centered scenarios in 2019 and 2020.

b. Explain modifications, if any, of goals outlined in the previous CTE Update, providing evidence documenting such modifications.

There are no modifications.

4. DEMAND FOR THE PROGRAM

Is the demand for the program high, adequate, or low? Support your answer with labor market data, advisory input, etc.

The Occupations with the most job openings in Riverside-San Bernardino Counties was taken right off, of the California Employment Development website. Both the Certified Nursing Assistants and the Licensed Vocational Nurses continue to stay in the Top 50 jobs in the combined counties. Healthcare needs of the public do not go away unfortunately, therefore, the need for healthcare professionals will continue to exist. Our program enrollments continue to show that there is high demand for Nursing and Allied Health courses at Palo Verde College.

In addition to the above, Healthcare Advisory meetings were held, and feedback from the community and outlying community healthcare organizations was obtained. They expressed challenges in filling nursing positions within their respective organizations. Facilities

represented at the Healthcare Advisory meeting included, Palo Verde Hospital (Blythe), Blythe Post Acute (Blythe), La Paz Regional Hospital (Parker, AZ), Palo Verde Unified School District (Blythe), Chuckawalla State Prison (Blythe), and Ironwood State Prison (Blythe). Feedback was overwhelmingly in support of the programs we offer at PVC.

SOC Code	Estimated 2012 Employment	Projected Future Employment	Percent Change	Median Annual Salary
29-2041				
Emergency	1660	2040	22.9%	\$23,846
Medical				
Technicians				
29-2061				
Vocational	6070	7580	24.9%	\$46,104
Nurses				
31-1014				
Certified Nursing	8260	9960	20.6%	\$26,330
Assistants				
31-9097				
Phlebotomists	1210	1550	28.1%	\$35,026

Occupational Employment Projections Riverside-San Bernardino Counties 2012-2022

Occupations with the Most Job Openings Riverside-San Bernardino Counties

SOC CODE	Total Job Openings 2012-2022	Median Hourly	Median Annual
31-104 Certified Nursing Assistants	3280	\$12.66	\$26,330
29-2061 Vocational Nurses	2990	\$22.17	\$46,104

5. EXTERNAL ISSUES, STRENGTHS, WEAKNESSES

 a. Cite relevant legislation, Chancellor's Office mandates, VTEA, Tech Prep, CalWORKs, WIA, BIG career ladders, etc. that are contributing positive or negative factors for the program. Explain each mitigating factor and the impact on the program.

VTEA and the Health Workforce Initiative provide additional funding to support all programs in the Nursing and Allied Health department.

- b. List and comment on the major strengths of the program.
 - 1. The Nursing and Allied Health Programs continue to have increases in enrollment.
 - 2. The Nursing and Allied Health Programs student retention rates in most areas are high.

- 3. The Nursing and Allied Health Programs continue to produce a positive income for the college.
- 4. The Nursing and Allied Health Programs continue to serve hundreds of students and the community annually.
- 5. Strong affiliation with the Strong Workforce Initiative, and Strong Workforce Grant.
- 6. Development of Registered Nursing Program tentatively scheduled to begin Fall 2022.
- c. List and comment on the major weaknesses of the program.

1. Lack of clinical facilities- Clinical facilities have been scarce, especially during the last year with COVID 19. Facilities have been reluctant to accept students into their buildings due to the increased risk of COVID 19 transmission.

2. Simulation Lab Training -

Opportunities to increase staff knowledge and expertise with Simulation and Virtual training has been limited. This has improved slightly with the Health Workforce Initiative, but still remain a weakness.

6. CURRICULUM HISTORY

a. List all the courses in the program. Of the courses constituting the program, identify those that have not been successfully offered at least once during the preceding eight (8) semesters.

NUR: Successful Section Offerings

	2016FA	2017SP	2017FA	2018SP	2018FA	2019SP	2019FA	2020SP
	-	-	-		-		-	
NSC-128	х	х	х	х	х	х	х	х
NSC-130	х	х	х	х	х	х	х	
NSC-132	х	х	х	х	х	х	х	х
NUR-100	х	х	х	х	х	х	х	х
NUR-102	х	х	х	х	х	х		х
NUR-103			х			х		
NUR-106	х			х			х	
NUR-109	х			х			х	
NUR-112		х			х			х
NUR-117			х			х		
NUR-118	х	х	х	х	х	х	х	х
NUR-120			х			х		

NUR-121			х			х		
NUR-124	х			Х			х	
NUR-127		Х			Х			х
NUR-151	х							
NUR-250			х					

b. Explain in specific terms why these courses were not successfully offered. Provide a strategy for improving their success or explain why they should not be removed from the program.

If the courses listed above were not offered, it was because the course was related to a Program and was not needed that semester. There are no programs needing to be removed at this point of time.

7. COURSE SCHEDULING AND AVAILABILITY

Describe how the scheduling of classes in the program optimizes class availability and supports student success.

Day, Evening and Weekend classes have been incorporated into Fall, Spring and Summer schedules to accommodate all student needs and promote student success. A Saturday clinical class has been added to the schedule pre COVID-19, therefore, allowing high school students to complete the Certified Nursing Assistant Program prior to graduating from High School.

8. STUDENT LEARNING OUTCOMES (SLO)

SLO QUANTITATIVE DATA

Using the Program Level CLO Worksheets, aggregate data annually. Identify all Courses within that Program that have CLOs which map to PLO #1 in the first column of the table below. For each academic year since your last full program review, enter the % of Successful Students for the CLOs that map to PLO #1. Do the same for each PLO within the program.

Average Percentage Program Learning Outcome #1 For Licensed Vocational Nursing								
Su	Successfully pass NCLEX-PN Licensure examination on the first attempt							
Course IDs within	% Successful	% Successful	% Successful	% Successful				
the Program that	Students	Students	Students	Students				
map to PLO#1	ACADEMIC YR 1	ACADEMIC YR 2	ACADEMIC YR 3	ACADEMIC YR 4				
NUR 102	100%	80%	83%	100%				
NSC 128	100%	80%	83%	100%				
NUR 100	100%	80%	83%	100%				
NUR 118	100%	80%	83%	100%				
NUR 117	100%	80%	83%	100%				
NUR 103	100%	80%	83%	100%				
NUR 120	100%	80%	83%	100%				
NUR 121	100%	80%	83%	100%				

NUR 106	100%	80%	83%	100%
NUR 109	100%	80%	83%	100%
NUR 124	100%	80%	83%	100%
NUR 112	100%	80%	83%	100%
NUR 127	100%	80%	83%	100%
Average % of Successful Students by Year	100%	80%	83%	100%

	Average Percentage Program Learning Outcome #2 For Licensed Vocational Nursing							
Demonstrate entry l	Demonstrate entry level competence in delivering patient care for clients in hospitals, long term care, and subacute facilities and or community based healthcare agencies							
Course IDs within the Program that map to PLO#1	% Successful Students ACADEMIC YR 1	% Successful Students ACADEMIC YR 2	% Successful Students ACADEMIC YR 3	% Successful Students ACADEMIC YR 4				
NUR 102	100%	80%	83%	100%				
NSC 128	100%	80%	83%	100%				
NUR 100	100%	80%	83%	100%				
NUR 118	100%	80%	83%	100%				
NUR 117	100%	80%	83%	100%				
NUR 103	100%	80%	83%	100%				
NUR 120	100%	80%	83%	100%				
NUR 121	100%	80%	83%	100%				
NUR 106	100%	80%	83%	100%				
NUR 109	100%	80%	83%	100%				
NUR 124	100%	80%	83%	100%				
NUR 112	100%	80%	83%	100%				
NUR 127	100%	80%	83%	100%				
Average % of Successful Students by Year	100%	80%	83%	100%				

Average Percentage Program Learning Outcome #1 For Certified Nursing Assistant						
Demonstrate entry level competence in delivering patient care for clients in hospitals, long term care, and subacute facilities and or community based healthcare agencies						
Course IDs within the Program that map to PLO#1	% Successful Students ACADEMIC YR 1	% Successful Students ACADEMIC YR 2	% Successful Students ACADEMIC YR 3	% Successful Students ACADEMIC YR 4		
NUR 100	90%	89%	88%	98%		
NUR 118	90%	89%	88%	98%		
Average % of Successful Students by Year	90%	89%	88%	98%		

Average Percentage Program Learning Outcome #2 For Certified Nursing Assistant						
Demonstrate entry level competence in delivering patient care for clients in hospitals, long term care, and						
subacute facilities and or community-based healthcare agencies Course IDs within % Successful % Successful						
NUR 102	90%	89%	88%	98%		
NSC 128	90%	89%	88%	98%		
Average % of Successful Students by Year	90%	89%	88%	98%		

	Average Percentage Program Learning Outcome #1 For Phlebotomy						
Demonstrate entry level competence in delivering patient care for clients in hospitals, long term care, and subacute facilities and or community-based healthcare agencies							
Course IDs within the Program that map to PLO#1	% Successful Students ACADEMIC YR 1	% Successful Students ACADEMIC YR 2	% Successful Students ACADEMIC YR 3	% Successful Students ACADEMIC YR 4			
NSC 130	75%	49%	59%	81%			
NSC 132	71%	61%	75%	65%			
Average % of Successful Students by Year	73%	55%	67%	73%			

From the each of the tables above enter the "AVERAGE % of Successful Students by Year" in the appropriate box below.

Average Percentage for all Program Learning Outcomes For Licensed Vocational Nursing							
PROGRAM LEARNING OUTCOME	% Successful Students ACADEMIC YR 1	% Successful Students ACADEMIC YR 2	% Successful Students ACADEMIC YR 3	% Successful Students ACADEMIC YR 4			
PLO #1	100%	80%	83%	100%			
PLO #2	100%	80%	83%	100%			
Average % of Successful Students by Year	100%	80%	83%	100%			

Average Percentage for all Program Learning Outcomes For Phlebotomy							
PROGRAM LEARNING OUTCOME	% Successful Students ACADEMIC YR 1	% Successful Students ACADEMIC YR 2	% Successful Students ACADEMIC YR 3	% Successful Students ACADEMIC YR 4			
PLO #1	73%	55%	67%	73%			
PLO #2	73%	55%	67%	73%			
Average % of Successful Students by Year	73%	55%	67%	73%			

Average Percentage for all Program Learning Outcomes For Certified Nursing Assistant				
PROGRAM LEARNING OUTCOME	% Successful % Successful % Successful Students Students Students Students ACADEMIC YR 1 ACADEMIC YR 2 ACADEMIC YR 3 ACADEMIC YR 4			
PLO #1	90%	89%	88%	90%
PLO #2	90%	89%	88%	90%
Average % of Successful Students by Year	90%	89%	88%	90%

SLO ACTION PLANS

In the table below, describe the action plans that your department has made since your last program review. These action plans should be in identified in the Program Level CLO Worksheets.

Program Name	Associated PLO #	Course IDs Affected	Identified Gap	Action Plan(s)	Resources Used to Implement Plan	Outcome	Academic Year(s) this was addressed
Phlebotomy	1	132		Better communication with students	staff	Improved	2017, 2018
Phlebotomy	2	132		Better communication with students	staff	Improved	2017, 2018

a. List courses for which CLOs have not been assessed. Provide an explanation why assessment of these CLOs has not been performed.

CLO's for all active courses have been assessed.

b. Were any CLOs or PLOs revised/deleted in the past year based on assessment evaluations or revision of the Course Outline of Record? If so, indicate the courses or the program and a detailed explanation for the changes.

None were revised during this report period.

c. Provide specific examples of course improvements resulting from the assessment of course SLOs.

See response to 8d

d. Provide specific examples of program and certificate improvements resulting from the assessment of program SLOs.

BVNPT pass rates have been consistently above both college and CA BVNPT pass rates.

Certified Nursing Assistant pass rates consistently above threshold 77-80% Phlebotomy continues to improve. There is currently a pass rate above 70% for National exam passage.

e. Describe any differences in CLO achievement for different modalities (online, ITV, correspondence, face-to-face).

There was only one course, NSC 128 Medical Terminology offered via the correspondence mode during this report period. There was a slight variance between the face to face modality and the correspondence modality. Correspondence students failed to complete the course at a slightly higher rate versus face to face, therefore the CLO's were slightly affected.

9. COURSE CURRENCY

a. List the courses in the program and the year in which the course outline of each was most recently reviewed and approved by the Curriculum Committee.

Course	Update
NSC-128	2020
NSC-130	2020
NSC-132	2020
NUR-100	2020
NUR-102	2020
NUR-103	2020
NUR-106	2020
NUR-109	2020
NUR-112	2020
NUR-117	2020
NUR-118	2020
NUR-120	2020
NUR-121	2020
NUR-124	2020
NUR-127	2020
NUR-151	2020
NUR-250	2020

b. Describe plans to revise and update course outlines of record that have not been reviewed and approved by the Curriculum Committee within the four (4) years preceding this program review report.

Courses will continue to be updated as needed and when applicable per the Curriculum update schedule.

10. PROGRAM AND COURSE COVERAGE

a. List the courses in the program and identify which are taught by full-time faculty only, which are taught by adjunct faculty only, and which are taught by both.

Course	Full-Time Only	Adjunct Only	Both Full-Time and Adjunct
NSC-128	Х		
NSC-130			Х
NSC-132			Х
NUR-100	Х		
NUR-102	X		
NUR-103			Х
NUR-106			Х
NUR-109	Х		
NUR-112	Х		
NUR-117	х		
NUR-118			Х
NUR-120	х		
NUR-121	Х		
NUR-124	х		
NUR-127	Х		
NUR-151			Х
NUR-250			Х

b. Explain how effectively the program is served with the current coverage.

The Nursing and Allied Health Division has effectively been able to adequately staff all the courses being offered within the division with the current faculty and staff. Currently there are two (2) Full time faculty members along with three (3) adjunct instructors. At the time of this program review there is no evidence that additional faculty members are needed. In the future, with the addition of a Registered Nursing Program, it is anticipated that there will be a need to hire (3) three fulltime faculty members, each with additional duties.

c. Describe plans to correct deficiencies, if any, in course and program coverage.

No deficiencies in this area currently.

11. PROFESSIONAL DEVELOPMENT

- a. Describe specific professional development activities in which faculty members in the program have participated over the past four (4) years and explain how such activities benefited the program and supported and facilitated student learning outcomes.
 - Introduction to Simulation Training attended by the Associate Dean of Nursing and (2) two full time faculty members.
 - 2. Advanced Simulation Training attended by the Associate Dean of Nursing and (2) two full time faculty members.
 - 3. Beginning Debriefing Training attended by the Associate Dean of Nursing and (2) two full time faculty members.
 - 4. Advanced Debriefing Training attended by the Associate Dean of Nursing and (2) two full time faculty members.
 - National Dementia Care Practitioner preparation training attended by (2) two faculty members. One faculty member Derek Copple RN received National Certification as a Dementia Care Practitioner.

- 6. HELA (Healthcare Educators Leadership Academy) attended by the Associate Dean of Nursing and (2) two full time faculty members. Terrie Becker RN, Derek Copple RN and Anjela Bavaro-Ricci LVN will be awarded HELA Diploma in May 2021.
- CVNE (California Vocational Nurse Educators) Conference. Associate Dean of Nursing and (2) two faculty members attended both in person and online conference.
- Certified Nursing Assistant Conference attended by Associate Dean of Nursing and (1) one nursing faculty.
- Health Workforce Initiative Trainings attended by the Associate Dean of Nursing and (2) two full time faculty members.
- b. Describe areas of unmet professional development needs among faculty in the program and identify specifically plans to address those needs.

Simulation and technology training remain a challenge. Although current faculty have had training within the last four years, the lack of regular use of simulation material and advanced tech equipment, have resulted in needs for updated training. The new Associate Dean of Nursing is a Certified Simulation Nurse and will be able to provide some guidance and training which allow for increased use of the equipment and student education. The new Associate Dean of Nursing has also scheduled future training for faculty in area of technology. In addition, the faculty and Dean have been working closely with Deputy Navigator Wendy Deras, with the Health Workforce Initiative for training opportunities.

12. STUDENT SUCCESSFUL COMPLETION & RETENTION

Note: the Program Review Committee will research the required completion and retention data and provide it to program faculty members for their review and analysis for this report. **Completion** is defined as number of grades of A,B,C,CR divided by A,B,C,D,F,CR,NC,W,MW, IP. **Retention** is defined as number of grades of A,B,C,D,F,CR,NC, MW, IP divided by A,B,C,D,F,CR,NC,W,MW, IP

a. Assess semester-by-semester course completion performance in each course in the program over the preceding eight (8) semesters and compare those rates with the Institutional Set standards.

NUR	Y
Year	2016

NSC-128

NSC-130 NSC-132

NUR-100

NUR-102

Year	2016	
Completion		
	2016FA	2017SP

NUR	Y
Year	2016

Completion			
	Corr.	F2F	Online
NSC-128	50%	68%	-
NSC-130	-	69%	-
NSC-132	-	36%	-
NUR-100	-	83%	-
NUR-102	-	72%	-

The Current Institutional Set Standard is: 73.5

53%

63%

42%

81%

60%

Nursing CTE Full Review, Fall 2016 to Spring 2020 PRC Approved: 3.11.21 BOT Approved: 05.11.21

57%

75%

84%

88%

NUR-103	-	-
NUR-106	91%	-
NUR-109	91%	-
NUR-112	-	100%
NUR-117	-	-
NUR-118	88%	89%
NUR-120	-	-
NUR-121	-	-
NUR-124	91%	-
NUR-127	-	100%
NUR-151	-	-
NUR-250	-	-

NUR-103	-	-	-
NUR-106	-	91%	-
NUR-109	-	91%	-
NUR-112	-	100%	-
NUR-117	-	-	-
NUR-118	-	89%	-
NUR-120	-	-	-
NUR-121	-	-	-
NUR-124	-	91%	-
NUR-127	-	100%	-
NUR-151	-	-	-
NUR-250	-	-	-

Υ

2017

NUR

Year

NUR	Y
Year	2017

Completion		
	2017FA	2018SP
NSC-128	46%	66%
NSC-130	39%	64%
NSC-132	55%	71%
NUR-100	90%	85%
NUR-102	-	63%
NUR-103	100%	-
NUR-106	-	75%
NUR-109	-	63%
NUR-112	-	-
NUR-117	100%	-
NUR-118	90%	77%
NUR-120	89%	-
NUR-121	89%	-
NUR-124	-	88%
NUR-127	-	-
NUR-151	-	-
NUR-250	100%	-

Completion			
	Corr.	F2F	Online
NSC-128	55%	59%	-
NSC-130	-	48%	-
NSC-132	-	61%	-
NUR-100	-	88%	-
NUR-102	-	63%	-
NUR-103	-	100%	-
NUR-106	-	75%	-
NUR-109	-	63%	-
NUR-112	-	-	-
NUR-117	-	100%	-
NUR-118	-	85%	-
NUR-120	-	89%	-
NUR-121	-	89%	-
NUR-124	-	88%	-
NUR-127	-	-	-
NUR-151	-	-	-
NUR-250	-	100%	-

NUR	Y
Year	2018

Completion		
	2018FA	2019SP
NSC-128	75%	78%
NSC-130	57%	81%
NSC-132	56%	75%
NUR-100	91%	62%
NUR-102	93%	89%
NUR-103	-	92%
NUR-106	-	-

NUR	Y
Year	2018

Completion			
	Corr.	F2F	Online
NSC-128	78%	72%	-
NSC-130	-	70%	-
NSC-132	-	65%	-
NUR-100	-	77%	-
NUR-102	-	91%	-
NUR-103	-	92%	-
NUR-106	-	-	_

NUR-109	-	-
NUR-112	100%	-
NUR-117	-	92%
NUR-118	91%	62%
NUR-120	-	92%
NUR-121	-	92%
NUR-124	-	-
NUR-127	100%	-
NUR-151	-	-
NUR-250	-	-

NUR	Y
Year	2019

Completion		
	2019FA	2020SP
NSC-128	60%	58%
NSC-130	67%	-
NSC-132	89%	75%
NUR-100	72%	76%
NUR-102	-	63%
NUR-103	-	-
NUR-106	100%	-
NUR-109	100%	-
NUR-112	-	100%
NUR-117	-	-
NUR-118	72%	76%
NUR-120	-	-
NUR-121	-	-
NUR-124	100%	-
NUR-127	-	100%
NUR-151	-	-
NUR-250	-	-

NUR-109	-	-	-
NUR-112	-	100%	-
NUR-117	-	92%	-
NUR-118	-	77%	-
NUR-120	-	92%	-
NUR-121	-	92%	-
NUR-124	-	-	-
NUR-127	-	100%	-
NUR-151	_	-	-
NUR-250	-	-	-

NUR	Y
Year	2019

Completion			
	Corr.	F2F	Online
NSC-128	59%	-	-
NSC-130	-	67%	-
NSC-132	-	85%	-
NUR-100	-	74%	-
NUR-102	-	63%	-
NUR-103	-	-	-
NUR-106	-	100%	-
NUR-109	-	100%	-
NUR-112	-	100%	-
NUR-117	-	-	-
NUR-118	-	74%	-
NUR-120	-	-	-
NUR-121	-	-	-
NUR-124	-	100%	-
NUR-127	-	100%	-
NUR-151	_	-	-
NUR-250	-	-	-

NUR	Y
Year	2016

Retention		
	2016FA	2017SP
NSC-128	77%	75%
NSC-130	90%	94%
NSC-132	100%	75%
NUR-100	92%	90%
NUR-102	88%	100%
NUR-103	-	-
NUR-106	91%	-
NUR-109	91%	-

NUR	Y
Year	2016

Retention			
	Corr.	F2F	Online
NSC-128	76%	77%	-
NSC-130	-	92%	-
NSC-132	-	79%	-
NUR-100	-	91%	-
NUR-102	-	94%	-
NUR-103	-	-	-
NUR-106	-	91%	-
NUR-109	-	91%	-

NUR-112	-	100%
NUR-117	-	-
NUR-118	92%	89%
NUR-120	-	-
NUR-121	-	-
NUR-124	91%	-
NUR-127	-	100%
NUR-151	-	-
NUR-250	-	-

NUR-112	-	100%	-
NUR-117	-	-	-
NUR-118	-	91%	-
NUR-120	-	-	-
NUR-121	-	-	-
NUR-124	-	91%	-
NUR-127	-	100%	-
NUR-151	-	-	-
NUR-250	-	-	-

NUR	Y
Year	2017

Retention		
	2017FA	2018SP
NSC-128	81%	90%
NSC-130	78%	64%
NSC-132	91%	100%
NUR-100	95%	85%
NUR-102	-	75%
NUR-103	100%	-
NUR-106	-	88%
NUR-109	-	88%
NUR-112	-	-
NUR-117	100%	-
NUR-118	95%	85%
NUR-120	89%	-
NUR-121	89%	-
NUR-124	-	88%
NUR-127	-	-
NUR-151	-	-
NUR-250	100%	-

NUR	Y
Year	2017

Retention			
	Corr.	F2F	Online
NSC-128	88%	81%	-
NSC-130	-	72%	-
NSC-132	-	94%	-
NUR-100	-	91%	-
NUR-102	-	75%	-
NUR-103	-	100%	-
NUR-106	-	88%	-
NUR-109	-	88%	-
NUR-112	-	-	-
NUR-117	-	100%	-
NUR-118	-	91%	-
NUR-120	-	89%	-
NUR-121	-	89%	-
NUR-124	-	88%	-
NUR-127	-	-	-
NUR-151	-	-	-
NUR-250	-	100%	-

NUR	Y
Year	2018

Retention		
	2018FA	2019SP
NSC-128	95%	87%
NSC-130	86%	88%
NSC-132	89%	100%
NUR-100	96%	81%
NUR-102	100%	89%
NUR-103	-	100%
NUR-106	-	-
NUR-109	-	-
NUR-112	100%	-
NUR-117	-	100%

NUR	Y
Year	2018

Retention			
	Corr.	F2F	Online
NSC-128	90%	94%	-
NSC-130	-	87%	-
NSC-132	-	94%	-
NUR-100	-	89%	-
NUR-102	-	96%	-
NUR-103	-	100%	-
NUR-106	-	-	-
NUR-109	-	-	-
NUR-112	-	100%	-
NUR-117	-	100%	-

NUR-118	96%	81%
NUR-120	-	100%
NUR-121	-	100%
NUR-124	-	-
NUR-127	100%	-
NUR-151	-	-
NUR-250	-	-

NUR	Υ	
Year	2019	

NUR-118	-	89%	-
NUR-120	-	100%	-
NUR-121	-	100%	-
NUR-124	-	-	-
NUR-127	-	100%	-
NUR-151	-	-	-
NUR-250	-	-	-

NUR	Y
Year	2019

Retention		
	2019FA	2020SP
NSC-128	89%	85%
NSC-130	87%	-
NSC-132	89%	75%
NUR-100	92%	100%
NUR-102	-	63%
NUR-103	-	-
NUR-106	100%	-
NUR-109	100%	-
NUR-112	-	100%
NUR-117	-	-
NUR-118	92%	100%
NUR-120	-	-
NUR-121	-	-
NUR-124	100%	-
NUR-127	-	100%
NUR-151	-	-
NUR-250	-	-

Retention			
	Corr.	F2F	Online
NSC-128	87%	-	-
NSC-130	-	87%	-
NSC-132	-	85%	-
NUR-100	-	97%	-
NUR-102	-	63%	-
NUR-103	-	-	-
NUR-106	-	100%	-
NUR-109	-	100%	-
NUR-112	-	100%	-
NUR-117	-	-	-
NUR-118	-	97%	-
NUR-120	-	-	-
NUR-121	-	-	-
NUR-124	-	100%	-
NUR-127	-	100%	-
NUR-151	-	-	-
NUR-250	-	-	-

b. Assess semester-by-semester course retention performance in each course in the program over the preceding eight (8) semesters.

Trends over the past (8) semesters indicate that the Nursing and Allied Health Department overall has high retention. Two courses, at times fell below the threshold. NSC 128 Medical Terminology and NSC 130 Phlebotomy Technician.

NSC 128 is a correspondence course. Students enroll, turn in a few assignments then, do not turn anything else in for the remainder of the semester, therefore, causing them to fail the course. Nursing faculty recognize this challenge and are making changes in syllabi to better interact with students, especially students that are incarcerated.

NSC 130 is a face to face course, with lab, which is the first step to receiving a certificate in phlebotomy. Students not completing this course typically decide they are not interested in needles and blood or do not fulfill the hour requirements of the course.

c. Based on the number of annual awards over the preceding four (4) years, assess trends in the number of program certificates and degrees awarded.

Awarding of Certificates in Healthcare requires diligence on the student's part. Unlike other college courses, healthcare courses have mandated hours which can be difficult to achieve. There are not any trends to note, except 2020, when the COVID pandemic hit and enrollment and completion of courses decreased. An assumption is made that once the COVID-19 infections decrease, enrollment and completion numbers will be reduced.

Name of Award	2016-17	2017-18	2018-19	2019-20
Nursing, LVN	11	-	5	11
CNA, Certificate of Career Prep	36	29	46	18
Phlebotomy, Certificate of Career Prep	5	11	13	9

13. ENROLLMENT TRENDS

Note: the Program Review Committee will research the required enrollment data and provide it to program faculty members for their review and analysis for this report.

Comment on semester-by-semester enrollments, providing explanation of increases, declines or erratic fluctuations in enrollment. Be sure to comment on enrollment trends based on modality as well.

NUR	Y
Year	2016

Enrollment		
	2016FA	2017SP
NSC-128	61	40
NSC-130	20	16
NSC-132	2	12
NUR-100	25	21
NUR-102	8	10
NUR-103	-	-
NUR-106	11	-
NUR-109	11	-
NUR-112	-	10
NUR-117	-	-
NUR-118	25	19
NUR-120	-	-
NUR-121	-	-
NUR-124	11	-
NUR-127	-	10
NUR-151	-	-
NUR-250	-	-

NUR	Y
Year	2016

Enrollment			
	Corr.	F2F	Online
NSC-128	70	31	-
NSC-130	-	36	-
NSC-132	-	14	-
NUR-100	-	46	-
NUR-102	-	18	-
NUR-103	-	-	-
NUR-106	-	11	-
NUR-109	-	11	-
NUR-112	-	10	-
NUR-117	-	-	-
NUR-118	-	44	-
NUR-120	-	-	-
NUR-121	-	-	-
NUR-124	-	11	-
NUR-127	-	10	-
NUR-151	-	-	-
NUR-250	-	-	-

NUR	Y
Year	2017

Enrollment		
	2017FA	2018SP
NSC-128	37	41
NSC-130	18	11
NSC-132	11	7
NUR-100	21	13
NUR-102	-	8
NUR-103	9	-
NUR-106	-	8
NUR-109	-	8
NUR-112	-	-
NUR-117	6	-
NUR-118	21	13
NUR-120	9	-
NUR-121	9	-
NUR-124	-	8
NUR-127	-	-
NUR-151	-	-
NUR-250	6	-

NUR	Y
Year	2017

Enrollment			
	Corr.	F2F	Online
NSC-128	51	27	-
NSC-130	-	29	-
NSC-132	-	18	-
NUR-100	-	34	-
NUR-102	-	8	-
NUR-103	-	9	-
NUR-106	-	8	-
NUR-109	-	8	-
NUR-112	-	-	-
NUR-117	-	6	-
NUR-118	-	34	-
NUR-120	-	9	-
NUR-121	-	9	-
NUR-124	-	8	-
NUR-127	-	-	-
NUR-151	-	-	-
NUR-250	-	6	-

NUR	Y
Year	2018

Enrollment			
	Corr.	F2F	Online
NSC-128	77	18	-
NSC-130	-	30	-
NSC-132	-	17	-
NUR-100	-	44	-
NUR-102	-	23	-
NUR-103	-	13	-
NUR-106	-	-	-
NUR-109	-	-	-
NUR-112	-	5	-
NUR-117	-	13	-
NUR-118	-	44	-
NUR-120	-	13	-
NUR-121	-	13	-
NUR-124	-	-	-
NUR-127	-	5	-
NUR-151	-	-	-
NUR-250	-	-	-

NUR	Y
Year	2018

Enrollment		
	2018FA	2019SP
NSC-128	40	55
NSC-130	14	16
NSC-132	9	8
NUR-100	23	21
NUR-102	14	9
NUR-103	-	13
NUR-106	-	-
NUR-109	-	-
NUR-112	5	-
NUR-117	-	13
NUR-118	23	21
NUR-120	-	13
NUR-121	-	13
NUR-124	-	-
NUR-127	5	-
NUR-151	-	-
NUR-250	-	-

NUR	Y
Year	2019

Enrollment		
	2019FA	2020SP
NSC-128	35	48
NSC-130	15	-
NSC-132	9	4
NUR-100	25	33
NUR-102	-	8
NUR-103	-	-
NUR-106	11	-
NUR-109	11	-
NUR-112	-	11
NUR-117	-	-
NUR-118	25	33
NUR-120	-	-
NUR-121	-	-
NUR-124	11	-
NUR-127	-	11
NUR-151	-	-
NUR-250	-	-

NUR	Y
Year	2019

Enrollment			
	Corr.	F2F	Online
NSC-128	83	-	-
NSC-130	-	15	-
NSC-132	-	13	-
NUR-100	-	58	-
NUR-102	-	8	-
NUR-103	-	-	-
NUR-106	-	11	-
NUR-109	-	11	-
NUR-112	-	11	-
NUR-117	-	-	-
NUR-118	-	58	-
NUR-120	-	-	-
NUR-121	-	-	-
NUR-124	-	11	-
NUR-127	-	11	-
NUR-151	-	-	-
NUR-250	-	-	-

14. QUALITY OF THIS PROGRAM

List core indicators, student outcomes, partnerships, certificates, degrees, articulation, faculty qualifications, diversity, grants, equipment, and refer back your responses in sections 5 - 13 to give a complete analysis of the quality of this program.

The nursing and allied health courses and programs continue to meet an important need in the community by providing training for new members of the healthcare workforce, and ongoing training to existing workers in health care. These programs generate graduates who can be employed not only within the service district but also outside the Palo Verde College catchment area.

The depth and breadth of health care experience among the faculty members within the program provide students with a unique experience. The broad knowledge base of the experienced faculty members provides the students with a firm foundation upon which to begin their healthcare careers.

Vocational Nursing, Certified Nursing assistant, and Phlebotomy programs consistently meet the threshold for their stated Program Learning Outcomes (PLOs). Additionally, the graduates of the Licensed Vocational Nursing (LVN) program are currently exceeding the BVNPT pass rate threshold.

15. FINANCIAL TRENDS

Comment on annual budgeted-vs.-actual program expenditures for each of the preceding five (5) years as to personnel salaries, benefits, supplies, contract services, capital outlay and other expenditures. Explain deviations from budget exceeding 10% of any line item. Describe plans for future budget changes.

Subject'	NUR		
Row Labels	Source	Budgeted	Expended
2016-2017	Source	Budgeted	Lypended
Overload Salaries	OVL/Overload	\$17,016.58	\$17,016.58
Overroad Galaries		φ17,010.00	φ <i>17</i> ,010.00
Overload Benefits	OVL/Overload	\$2,689.39	\$2,689.39
Supplies	NUR	-\$175.00	-\$175.00
	LOT/Lottery	\$1,280.39	\$1,280.39
	VEA/Vatea Funds	\$4,200.00	\$1,839.13
Benefits	NUR	\$113,661.01	\$113,661.01
	HEA/Health	\$26,141.16	\$26,141.16
Books/Mags/Instruct	NUR	-\$4,020.00	-\$4,020.00
	LOT/Lottery	-\$10,839.53	-\$10,839.53
Conferences	NUR	\$9,541.10	\$9,541.10
	VEA/Vatea Funds	\$1,497.47	\$1,325.00
Contracts	NUR	\$19,200.00	\$19,200.00
Copying/Printing	LOT/Lottery	\$527.68	\$527.68
Equipment	NUR	\$0.00	\$168,073.96
	VEA/Vatea Funds	\$2,300.00	\$2,300.00
Fingerprints	NUR	\$1,351.25	\$1,351.25
Food	NUR	\$149.87	\$149.87
Graduation	NUR	\$333.26	\$333.26
Insurance	NUR	\$1,344.00	\$1,344.00
Postage	NUR	\$261.28	\$261.28
Salaries	NUR	\$332,322.72	\$332,322.72

	HEA/Health	\$81,360.15	\$81,360.15
Services	NUR	\$51.00	\$51.00
		· · · · ·	.
Travel	NUR	\$5,402.68	\$5,402.68
2017-2018			
Overload Salaries	OVL/Overload	\$0.00	\$16,814.34
Overload Benefits	OVL/Overload	\$0.00	\$2,952.69
Supplies	NUR	\$5,231.00	\$4,193.44
	LOT/Lottery	\$1,500.00	\$744.02
	VEA/Vatea Funds	\$4,200.00	\$4,260.48
Advertising	NUR	\$0.00	\$208.12
Benefits	NUR	\$81,208.00	\$87,033.9
	HEA/Health	\$23,685.00	\$24,524.1
	ASV/Academic Services	\$2,279.94	\$2,276.9
Books/Mags/Instruct	NUR	\$2,898.00	\$360.0
5	LOT/Lottery	\$250.00	\$0.00
Conferences	NUR	\$11,341.00	\$1,497.94
	VEA/Vatea Funds	\$2,300.00	\$1,495.9
Contracts	ASV/Academic Services	\$22,274.82	\$27,514.2
Copying/Printing	NUR	\$155.00	\$175.2
	NDL/Needles	\$0.00	\$1.8
	LOT/Lottery	\$350.00	\$110.24
Equipment	NUR	\$0.00	\$69,600.3
••	VEA/Vatea Funds	\$2,300.00	\$2,207.0
Fingerprints	NUR	\$4,000.00	\$3,026.8
Food	NUR	\$300.00	\$300.0
Graduation NUR		\$1,000.00	\$602.9
Insurance	NUR	\$1,430.00	-\$728.0
Postage	NUR	\$300.00	\$290.52

Rents and Leases	NUR	\$400.00	\$0.00
Salaries	NUR	\$277,026.00	\$239,844.74
	HEA/Health	\$57,812.00	\$71,788.30
	ASV/Academic Services	\$12,945.24	\$12,945.24
Services	NUR	\$490.00	\$52.00
Travel	MUS	\$0.00	\$0.00
	NUR	\$4,000.00	\$2,808.83
#N/A	LOT/Lottery	\$0.00	-\$32.33
2018-2019			
Overload Salaries	OVL/Overload	\$0.00	\$30,957.13
Overload Benefits	OVL/Overload	\$0.00	\$6,001.65
Supplies	CNA	\$5,833.03	\$2,494.38
	NUR	\$7,282.00	\$3,206.70
	LOT/Lottery	-\$2,909.66	-\$2,909.66
	VEA/Vatea Funds	\$5,254.25	\$5,254.25
Advertising	NUR	\$0.00	\$1,091.24
	014		.
Benefits	CNA	\$3,261.79	\$561.32
	NUR	\$98,968.00	\$101,787.25
	HEA/Health	\$18,085.88	\$30,129.36
Beeko/Mego/Instruct		\$2,797.00	\$791.74
Books/Mags/Instruct	NUR	. ,	-
	LOT/Lottery	\$402.84	\$402.84
Conferences	NUR	\$8,841.00	\$4,596.63
Comerences	VEA/Vatea Funds	\$1,650.75	\$1,650.75
		\$1,000.75	\$1,000.75
Contracts	ASV/Academic Services	\$12,230.00	\$0.00
oonnacts		ψ12,200.00	φ0.00
Copying/Printing	NUR	\$250.00	\$5.40
oopynigh inning	NDL/Needles	\$0.00	\$227.69
	LOT/Lottery	\$320.38	\$320.38
			Ψ0 <u>2</u> 0.00
Equipment	NUR	\$810.00	\$1,224.43
	VEA/Vatea Funds	\$2,825.33	\$2,825.33
		÷2,020.00	<i>\</i> ,020.00
Fingerprints	CNA	\$658.00	\$658.00
	NUR	\$2,500.00	\$2,060.10

Food	NUR	\$700.00	\$413.85
Graduation	NUR	\$1,000.00	\$383.35
Insurance	NUR	\$1,430.00	\$454.00
Destance			#007.00
Postage	NUR	\$300.00	\$327.68
Salaries	CNA	\$11,547.18	\$4,360.71
	NUR	\$272,780.00	\$318,560.10
	HEA/Health	\$45,994.00	\$85,806.70
			.
Services	NUR	\$53.00	\$53.00
Tests	CNA	\$1,200.00	\$1,200.00
Travel	NUR	\$6,500.00	\$4,248.92
	VEA/Vatea Funds	\$826.69	\$826.69
		φ020.03	ψ020.03
#N/A	CNA	\$22,500.00	-\$15,300.00
	M&O/Maintenance & Operations	\$0.00	\$2,994.00
2019-2020			
Overload Salaries	OVL/Overload	\$21,954.70	\$21,954.70
Overload Benefits	OVL/Overload	\$4,426.91	\$4,426.91
Supplies	CNA	\$3,990.41	\$3,990.41
	NUR	\$2,301.85	\$2,301.85
	LOT/Lottery	\$7,208.72	\$7,208.72
	VEA/Vatea Funds	\$5,539.50	\$5,539.50
	COV/Covid-19 Mitigation	\$861.46	\$861.46
		.	
Benefits	CNA	\$937.85	\$937.85
	NUR	\$117,103.90	\$117,103.90
	HEA/Health	\$21,312.22	\$21,312.22
	SWP/Strong Workforce Program	\$83,414.00	\$0.00
Dooko/Mana/Instruct		¢040.45	ድንፈር ፈር
Books/Mags/Instruct	NUR	\$316.15	\$316.15
	LOT/Lottery	-\$87.11	-\$87.11
	COV/Covid-19 Mitigation	\$2,133.45	\$2,133.45
Conferences	NUR	-\$147.58	-\$147.58

	VEA/Vatea Funds	\$1,966.16	\$1,966.16
Contracts	NUR	\$130.00	\$130.00
Copying/Printing	LOT/Lottery	\$720.87	\$720.87
Equipment	NUR	-\$3.07	-\$3.07
Equipment	VEA/Vatea Funds	\$1,246.64	\$1,246.64
			<i>•••••••••••••••••••••••••••••••••••••</i>
Fingerprints	NUR	\$2,679.00	\$2,679.00
Food	NUR	\$235.78	\$235.78
Oreduction		¢0.504.00	<u>ФО БОД ОО</u>
Graduation	NUR	\$2,581.33	\$2,581.33
Insurance	NUR	\$416.00	\$221.00
Postage	NUR	\$235.75	\$235.75
Salaries	CNA	\$8,296.74	\$8,296.74
	NUR	\$367,274.03	\$367,274.03
	HEA/Health	\$54,923.07	\$54,923.07
	SWP/Strong Workforce Program	\$199,284.00	\$0.00
Services	NUR	\$53.00	\$53.00
Student Workers	NUR	\$1,157.63	\$1,157.63
			. ,
Travel	NUR	\$2,189.15	\$2,189.15

16. REVENUE AND EXPENSES

a. State the revenue of the program (using FTE data, grants, and anything else) for the preceding two academic years.

Term	NSC FTES	NUR FTES	NSC Revenue	NUR Revenue
2016FA	10.54	32.03	\$22,081.30	\$67,102.85
2017SP	7.67	22.66	\$16,068.65	\$47,472.70
2017SU	3.00	0.80	\$6285.00	\$1676.00
2017FA	8.16	28.30	\$17,095.20	\$59,288.50
2018SP	6.67	20.77	\$14,445.42	\$44,982.21
2018SU	4.60	20.99	\$9,962.36	\$45,458.67

2018FA	7.38	-	\$15,983.10	
2019SP	8.67	34.59	\$19,782.60	\$78,925.04
2019SU	4.10	6.97	\$9,355.09	\$15,903.66
2019FA	7.09	31.97	\$16,177.46	\$72,946.90
2020SP	4.75	32.13	\$10,838.21	\$73,311.98

b. State the expenses of the program (salaries, equipment purchases, contracts, and supplies) for the preceding two academic years.

See above

c. State the dollar value of in-kind contributions of time and/or resources during the preceding two academic years.

\$8,000.00 VTEA

17. FACILITIES AND EQUIPMENT

a. Are current facilities, such as classrooms, offices and equipment adequate to support the program? Explain.

All members of the division, believe that the current space is adequate to support current and future programs, including Registered Nursing Program.

b. Describe plans for future changes in facilities or equipment that would better support the program.

No plans for future changes are needed at this time.

18. TWO YEAR PLAN

- a. List recommendations, project future trends, personnel and equipment need, as well as continuing and new goals. Describe activities to achieve these goals, timelines to complete these goals, and measures for evaluating success in achieving them.
 - The Nursing and Allied Health Programs will continue to have increases in enrollment. Current trends show that Healthcare personnel are drastically needed. There is a shortage of nurses throughout the country. Hospitals in Riverside County alone, employ 10-20% of nursing staff through contract/traveling nursing companies. Therefore, it is safe to assume, due to shortages in healthcare, PVC will continue to see growth in enrollment in courses and programs.
 - 2. The Nursing and Allied Health Programs student retention rates will remain high.
 - 3. The Nursing and Allied Health Programs will continue to produce a positive income for the college. With the addition of the Registered Nursing Program, it is

anticipated that revenue will increase as more students attend in preparation for acceptance into the program.

- 4. Continue to have a strong Licensed Vocational Nursing Program. By continuing to provide Licensed Vocational Nurse Instruction, students who may not meet the RN Program requirements, can obtain a nursing license and provide a good income for themselves and provide a valuable service to people in need of healthcare. With a strong Licensed Vocational Nursing Program, NCLEX pass rates will continue to stay in the 90% range.
- 5. Reinstatement of the Home Health Aide Program. Home healthcare is a drastically needed service in the Palo Verde Valley. A Home Health Aide program could help solve the basic care need of home healthcare patients in our community. This program has a goal of beginning Fall of 2022.
- 6. It is anticipated, pending state approval, students will be accepted into the Registered Nursing Program in Fall of 2022. At the time of this program review, the first step in the process of state certification has been met. A feasibility study submitted to the California State Board of Registered Nurses was approved in February 2021.
- Additional faculty will be hired to fulfill the faculty needs of the Registered Nursing Program prior to the start of the program. It is anticipated that there will need to be an additional (3) three full time faculty members needed to adequately staff the program.
- b. Describe the alignment between continuing and new program goals and institutional goals and objectives stated in the current Integrated Strategic Plan, which can be found on the college website.

The Nursing and Allied health Programs are aligned to both the institutional goals and objectives stated in the current Integrated Strategic Plan. The Nursing and Allied health programs have CLOs, PLOs, and ILOs developed and implemented for each of its courses, programs, and certificates. The department has ongoing interaction with the curriculum committee and the instruction office in order to stay current and ensure department goals are aligned with the goals and outcomes of the Palo Verde College mission.